

Business Relocation Assistance and Outreach

Outreach

- **2019 to 2021** – General notification letters and proactive outreach regarding proposed Project pursuant to CEQA and NEPA requirements.
- **Jan to Jun 2022** – Relocation notification letters sent to property owners and tenants; extensive follow-up conducted via phone, email, and in-person visits.
- **Jun to Dec 2022** – Preparation of federally required Relocation Plan based on tenant feedback and research; approved by FTA Dec 2022.
- **Jan 2023 to Present** – Extensive outreach to businesses conducted by relocation agents and majority of tenant interviews completed.



Dedicated Relocation Agents

- City has engaged experienced relocation consultants from DRA, Epic Land Solutions, and Monument.
- Each business being relocated has a dedicated relocation agent.
- Agents will assist businesses with all aspects of the relocation process – from finding a new location and referrals to contractors to obtaining reimbursement or advance payments from the Project.

Advisory Assistance

- Assist businesses with assessing relocation needs, preferences, and the benefits eligibility process.
- Provide businesses current information regarding the availability, purchase price, and rental costs of comparable replacement locations.
- Minimize hardships to businesses by providing counseling and advice on other sources of assistance that may be available to them.